

# West Wimmera Health Service Position Description

Position: Registered Nurse Grade 2

**Location:** Based at....., but may be required to work across all sites as mutually agreed upon

**Reporting to:** Director of Nursing/Nurse Unit Manager

**Division:** Clinical Services

Award: Nurses and Midwives (Victorian Public Health Sector) (Single Interest Employers)

Enterprise Agreement 2020 - 2024

**Level:** Dependent on skills, qualifications and experience as per Award

#### **Overview of West Wimmera Health Service**

Our community is the heart of West Wimmera Health Service. We are committed to delivering the highest quality health services and ensuring our services meet the needs of our population.

We deliver services across a 22,000 square kilometer region, which is home to nine rural townships including Nhill, Goroke, Jeparit, Kaniva, Rainbow, Natimuk, Minyip, Murtoa and Rupanyup.

Our Purpose – *Great care, every person, every time.* 

# **Our Strategic Goals**

# Our people - Inclusive, Respectful, Productive

To be a great place to work where everyone contributes and everyone belongs.

## Our Care - Safe, effective, Innovative

To fully embrace new technologies and processes that enable world class rural healthcare.

## Our Community – Connected, Informed, Healthy

To be fully engaged with the communities we serve, supporting people to live longer, healthier and happier lives.

## Our Future – Environmentally Responsible, Economically Secure

To maintain financial sustainability and develop an Environment, Social and Governance (ESG) strategy to align with the Service's operations with established ESG principles.

## **Our Values**



**TOTAL CARE** 

Delivering care that is safe, effective and person-centred, always.



SAFETY

Providing a safe workplace and services free from avoidable harm.



UNITY

Working well together in a great place to work.



**ACCOUNTABILITY** 

Doing the right thing by our stakeholders and ourselves.



INNOVATION

Using our imagination
- if there's a better
way we will find it.

West Wimmera Health Service acknowledges the Wotjobaluk, Jaadwa, Jadawajali, Wergaia and Jupagalk Nations as Traditional Owners of country and pay our respects to Elders past and present.

We celebrate, value and include people of all backgrounds, genders, sexualities, cultures, bodies and abilities

## **Position Relationships:**

Key Internal Relationships	Key External Relationships
Employees	Consultants
Manager/Executive Director	Community
Visiting Medical Officers	• Customers
Radiographers	• Visitors
Patients	
Residents	
• Students	
Volunteers	

## **Position Overview:**

To provide appropriate care to the patients and residents at all times and to achieve the standard of clinical care required by AHPRA regulations, and comply with the West Wimmera Health Service policies and procedures of the clinical unit.

## **Key responsibilities:**

- To support the organisation to deliver quality services.
- To continuously improve health service delivery through effective management.
- To enhance organisational corporate capability and culture.
- To strengthen relationships with customers to enhance the image of the Service.

## **Statement of duties**

## **Professional Practice:**

- Ensure familiarity with the expected standards of performance in the role and actively contribute to own personal development.
- Maintain a good working knowledge of and adherence to standards and legislation relevant to the role (such as Child Safe Standards, Aged Care Act etc.) and actively promote compliance to any such standards and legislation.

- Comply with all relevant WWHS policies and procedures and any program specific guidelines.
- Attend all required staff meetings and trainings.
- Work in accordance with West Wimmera Health Service's Code of Conduct and demonstrate commitment to the Service's core values.
- Recognise, respond and escalate changes in the patient's condition.
- Actively participate in the delivery of direct care to patients and residents.
- Attend to relevant charting and daily documentation.
- Assist the manager of the unit to co-ordinate all services in the clinical unit.
- Assist with patient/resident daily personal care such as showering, dressing, grooming and toileting.
- Dispensing and administrating of medications to the patients/residents.
- Arrange necessary client transportation e.g. ambulance bookings/appointment requirements under the instruction of the Director of Nursing/Nurse Unit Manager.
- Act as a mentor for new nursing staff, undergraduates and graduate nurses.
- Provide guidance to students participating in clinical work experience programs.
- Maintain a level of clinical skills appropriate to direct and assist other nursing staff.
- Any other associated duties as delegated by the Director of Nursing/Nurse Unit Manager at any time.

## **Quality, Safety and Risk Management:**

- Ensure compliance at all times, with mandatory education competencies by the due date in accordance with WWHS policies and protocols.
- Ensure and take all reasonable care for your personal safety and the safety of patients, residents, consumers, volunteers and colleagues
- Participate in relevant quality improvement activities as directed by the Executive Director Quality
   & Safety
- Identify and report relevant risks including those relating to human resource management, workplace culture and industrial relations and actively work other staff as appropriate to effectively manage such risks.
- Ensure you are aware of the West Wimmera Health Service's emergency procedures.

## **Communication:**

- Maintain a professional and friendly approach in all interpersonal communication with patients/residents, consumers, volunteers and colleagues.
- Ensure effective and open lines of communication with other relevant team members, customers, volunteers and WWHS management staff.
- Maintain confidentiality as per West Wimmera Health Service Policy and in accordance with relevant privacy and health records legislation.
- Demonstrated capacity to effectively give and receive constructive feedback and/or criticism.
- Demonstrated capacity to effectively manage conflict at a personal level and to appropriately escalate matters beyond a personal level.
- Establish, develop and maintain trust and confidence with line managers and direct reports.
- Work effectively consistent with policies and procedures to and agreed performance and behavioural expectations.

## **Key Selection Criteria**

#### **Essential:**

- 1. Effective communication and organisational skills.
- 2. Registered Nurse with current AHPRA registration.
- 3. Bachelor of Nursing Certificate.
- 4. Excellent understanding of National Health Care Standards (acute and community care facilities).

5.	Excellent understanding of iCare, ACFI and Aged Care Quality Standards (aged care facilities).
	sirable:
6. 7.	Hold or working towards a tertiary qualification in management.  Previous experience working in a Registered Nurse position or field.
Pre	-Requisites for Employment:
9. 10. 11.	NDIS Worker screening clearance. Working with children check. Vaccinated for COVID-19. Influenza Vaccination. Australian Driver's License.
Inte	ernal Direct Reports:
Nil	
Ext	ernal Direct Reports:
Nil	
App	oraisal:
•	Initial appraisal – 3 months after appointment Thereafter – 12 monthly.
Cer	tification:
	hereby agree that the details contained in this document are an accurate statement of the mary requirements of the position.
Αι	uthorised By Executive Director of Clinical Services
Na	ame:
Si	gnature: Date:
Po	sition Incumbent Name:

Date:

Signature: